

Please Take This Five-Minute Survey

Now you've had the chance to try this CD and enjoy your first issue(s) of **Computer Life**, we'd really appreciate you filling out this short survey and returning it to us. It'll help us send you even better free software in the future.

How long have you had this CD? _____ (CLSUR-195)

Installation/Interface

How easy did you find this CD to install? _____ (1=easy-4=difficult)
If installation wasn't easy, what did you find difficult?

How easy did you find this CD to use? _____ (1=easy-4=difficult)
Please describe what you found difficult.

If you experienced difficulty running the CD on your system, was it with your:

- _____ display
- _____ memory (RAM)
- _____ memory (hard drive)
- _____ sound
- _____ modem
- _____ other _____

Could you describe your system?

Maker: _____

Processor: _____

RAM: _____ Mb Hard Drive: _____ Mb total, _____ Mb free

What version of Windows(TM) are you running? _____

Tell us about your CD-ROM Drive: _____

Video: _____

Sound: _____

Contents

About how many of the items in each section have you tried, plan to install or have installed to your hard drive?

	Tried	Plan/Have Installed	
Multimedia	_____	_____	1=all
Onlines	_____	_____	2=more than half
Personal PC	_____	_____	3=less than half
Demos	_____	_____	4=a few
			5=none

Did you feel there was too much or too little of anything on this CD?

I thought there was too much:

I would've liked to see more:

Demos

Were there any demos on the CD you particularly liked? _____ If so, which ones?

Do you now plan to buy any of these products, based on your experience with the demos?

Computer Life

Based on your experience with Computer Life so far, do you think you'll renew your subscription?

_____ Yes _____ Maybe _____ No

What do you like best?

What else would you like to see in the magazine?

Online Services

If you're not active on online services, please skip to the next section.

Are you active on any of these online services? Please check all that apply; if more than one, please circle the one you're on the most:

- | | |
|----------------------|--------------------------------|
| _____ America Online | _____ AppleLink |
| _____ CompuServe | _____ e-World |
| _____ Delphi | _____ Internet/Other Provider: |
| _____ GEnie | _____ |
| _____ ImagiNation | _____ |
| _____ Interchange | |
| _____ Prodigy | |

Typically, how many days in a week are you online? _____

How many hours in a typical session? _____

What would you say you do the most when you are? (1=most-4=least, 5=never)

_____ send/receive mail

_____ get financial information

_____ participate in discussion groups (forums/Usenet)

_____ live chat/IRC

_____ download files

_____ upload files

_____ play interactive games

_____ do research

_____ other: _____

Favorite forum/newsgroup: _____

CD-ROMs and Multimedia

Could you list what you consider to be the top CD-ROMs you now own (or would like to?)

How many CD-ROM titles do you usually buy in a month?

The Last Section

Are you

_____ Male _____ Female

How old are you?

_____ years

May we contact you with follow-up questions? _____

Name:

Address:

e-mail address:

daytime phone:

Thank you so much for your time and participation in this survey. You can send it to us in the following ways:

Regular Mail:

Computer Life Survey
Ziff-Davis Premium Development
1 Park Avenue, 5th Floor
New York, NY 10016

Internet e-Mail:

(for information on how to send Internet e-Mail from Compuserve, AOL, Prodigy and other online services, see the "Inside the Internet Starter Guide" in the Online section)

pdsurvey.notes@mail.zd.ziff.com